

Policy: Pulse Member Entitlement

Purpose

- The purpose of this Policy is to identify those who are entitled to become a Pulse Gold or Platinum Member. The Policy also determines if, and for what period a current Pulse Member can join or renew their membership.

Scope

- This Policy covers tenants, owners and employees of businesses operating within the Waterfront who wish to either join the Pulse Club or renew their membership.

Map of The Waterfront



- The buildings in the map above comprise The Waterfront estate.

Concepts

- For a person to be entitled to a Pulse Membership, they must be an owner, a tenant or an employee of a business operating within The Waterfront estate (see The Waterfront Map).



Platinum (owner) membership – for natural person owners

To join or renew, the individual property owner must provide:

- Photo identification
- Proof of ownership – with name and Waterfront address (i.e. front page of recent contract within three months of current date, **current** strata notice).

Platinum Members' immediate family (spouse, children, parents) are entitled to Platinum membership / renewal. Family members must:

- Attend Pulse reception with the legal owner of the property with current proof of ownership
- Provide proof of their relation (marriage certificate or birth certificate) OR the legal owner must provide a signed Statutory Declaration stating the relationship
- Provide photo identification
- Proof of residency – with name and Waterfront address (current bill or official correspondence with name and address)

Notes:

- The length of Pulse Platinum Membership is 12 months.
- If an owner sells their property at The Waterfront, their membership, and that of any family members will be terminated.
- Ownership of multiple properties does not provide additional membership entitlements to the Pulse Club.

Platinum (owner) membership – for company/trust owners

The same rules apply as for natural person owners; however, the person applying for membership must also provide proof of their ownership of the company/trust that has ownership of property at The Waterfront.

GOLD (tenant) membership

To join or renew, the individual tenant(s) must provide:

- Photo identification
- Proof of residency – with name and Waterfront address (**current** tenancy agreement or current bill or official correspondence with name and address)

Notes:

- A Pulse Gold Member can become a member of Pulse Club for the term of their lease within 3, 6, 12 month allocations.
- Those on month-to-month leases will be provided with a 3-month membership and will need to provide current proof of residency to renew.

Staff of Company Owners & Tenants

- Staff of commercial tenants and owners of Waterfront businesses who are **based at The Waterfront** are eligible for GOLD Membership.
- Proof of employment and photo identification is required.



Member's Guests

A Pulse Platinum or Gold member is entitled to bring guests into the facility as per below:

- Indoor Pool – 2 guests only, free of charge
- Outdoor Pool – 4 guests only, free of charge
- Tennis Court – 4 guests only, free of charge
- Gym – each guest must pay \$10/day casual rate.

Notes:

- Without exception, any one off guests must be accompanied by a Pulse Member.

Member's Guests (short term stay)

- A Pulse Platinum or Gold member who has a guest(s) for a short period (e.g. if the member has a houseguest or house sitter) is entitled to Gold membership for the duration of the stay.

To process this membership, the Pulse member must:

- Attend Pulse reception with the guest OR provide a signed Statutory Declaration stating the relationship and length of stay.
- Gain approval from Pulse Management.

Definitions

Please refer to the table for definitions of terms used in this policy.

Term	Definition
Pulse Platinum	Gym membership for an owner at The Waterfront.
Pulse Gold	Gym membership for a tenant at The Waterfront.
Month to Month Lease	This is when a tenant's lease has expired but they stay living at the property with either themselves or the landlord being able to terminate the lease with 1 month notice.

Version Control

Date	Author	Approver	Notes
14-Apr-2016	N Samson	B Evans	Initial Document
02-Feb-2017	T Marsh	B Evans	Edit to Initial
07-Nov-2019	L Diggins		